



Ensure inclusive and equitable quality education and promote lifelong learning opportunities for all.

Ambassador of SDG 4:
Pr. Halima MAHJOUBI Vice-Présidente de l'Université de Tunis El Manar
Chargée de la Recherche Scientifique, du Développement Technologique et du Partenariat avec l'Environnement.



Improvement of the UTM Governance framework:



The UTM is establishing its own quality management system according to the ISO 9001 standard, since June 2021, under the project PAQ GAGE quality support program. In addition, the university has been a partner in the SAGESSE project, "Improvement of Governance in the Higher Education System in Tunisia" which aims to modernize the higher education system in Tunisia by strengthening its quality assurance system, governance mechanisms and funding based on results.

-The UTM contributed to the drafting of chapter 3 of the white paper whose objective is to present a series of recommendations at the institutional, national, regional and international levels concerning some crucial issues related to university governance and institutional autonomy within Tunisian universities.



Capacity Building : workshops on Quality Assurance Standards

A consultative workshop "Quality assurance standards and definition of a quality manual in higher education" was organized by the University of Tunis El Manar, from 4 to 6 March 2020 in Tunis.

The results of this workshop led to the development of three manuals:

- The methodological guide Quality Assurance to achieve harmonized and shared levels of service, with the possibility of developing existing systems in the path of excellence.

• Le manuel de procédures dont l'objectif est de fournir un cadre d'exécution des opérations à caractère administratif et de décrire l'organisation administrative, financière et comptable.

Communication with External stakeholders

The UTM has published its 2021 version of its quality assurance manual which describes the organization, activities and different responsibilities within the University, as well as the policy and the quality management system (QMS).

- The procedures manual, the objective of which is to provide a framework for the execution of administrative operations and to describe the administrative, financial and accounting organization.

Evaluation of teaching programs

Within the framework of the PAQ-DGSU project, teaching committees by program have been set up in each institution. Their missions and their interactions with their quality committees have been elaborated and validated by the university council on January 6, 2021. They also attended a 15-hour training course in internal evaluation in June 2021, to strengthen their capacities and skills in program evaluation.

Digital Transformation

As part of the commitment to the development of new information technologies and communication, their use and their implementation in higher education, 3 main areas have been developed: Microsoft Training, Distance Learning and the information system of the university.

The University of Tunis El Manar makes available to its members: students, teachers researchers and administrators, since 2016 a free and permanent access to the platform Google For Education and Imagine Academy of Microsoft in order to obtain certifications for some products

In 2020, the University of Tunis El Manar is among the first universities in the world, not partnered with EDX, to integrate its Remote Access program, obtaining 5000 licenses to access a catalog of more than 500 courses administered by the most prestigious universities in the world such as Harvard MIT and to be certified for free.



In 2020, the university also offered 5,000 members License to access the MOOC Coursera online course platform with a catalog of more than 3,800 courses and 400 specializations covering multiple topics.



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Licences

In addition, the university's information system represents a major project with several objectives:



- Increase the number of services provided online
- Increase the visibility of the university, its institutions and its research laboratories on a national and international scale to facilitate academic collaboration
- Facilitate access to information

Since June 2021, the UTM has been mapping the various services and identifying the needs of the different stakeholders in order to develop the information system plan adapted to its needs.



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https://fr.slideshare.net/Pasteur_Tunis/science-avec-et-pour-la-socite-le-projet-inspires
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